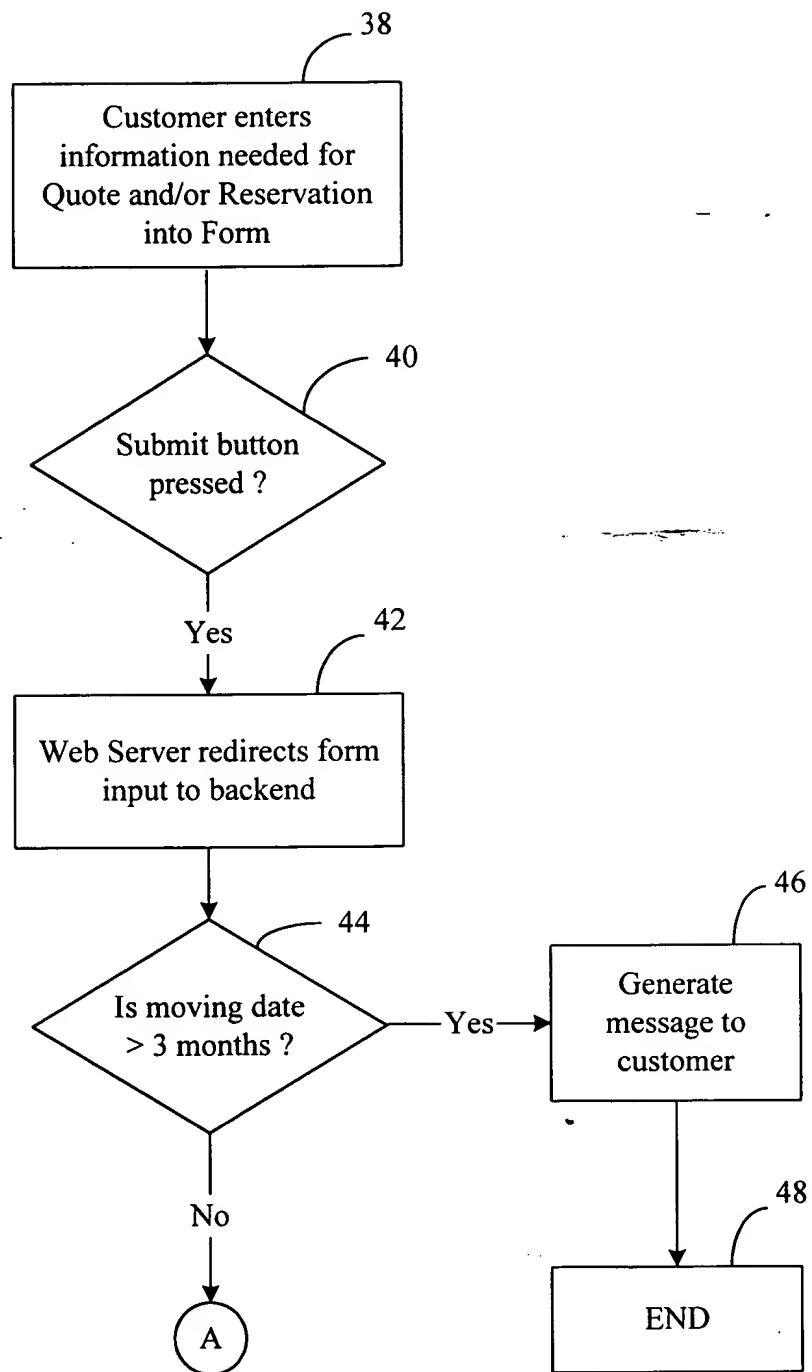
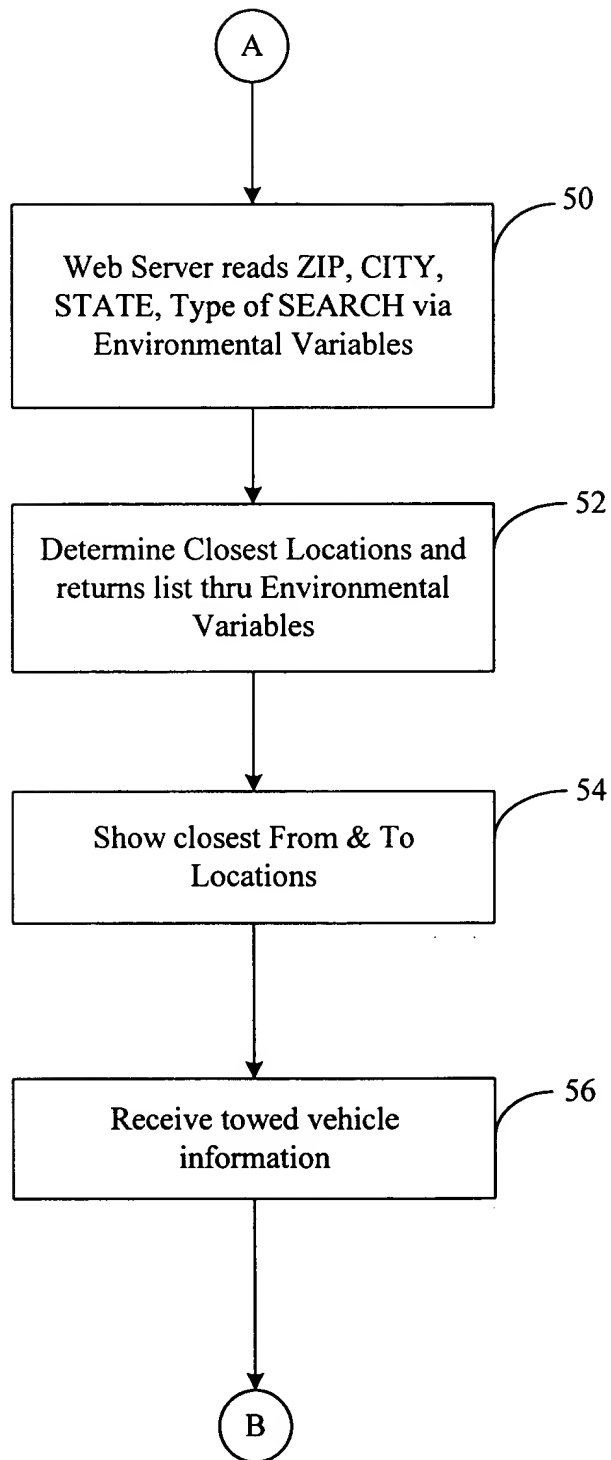


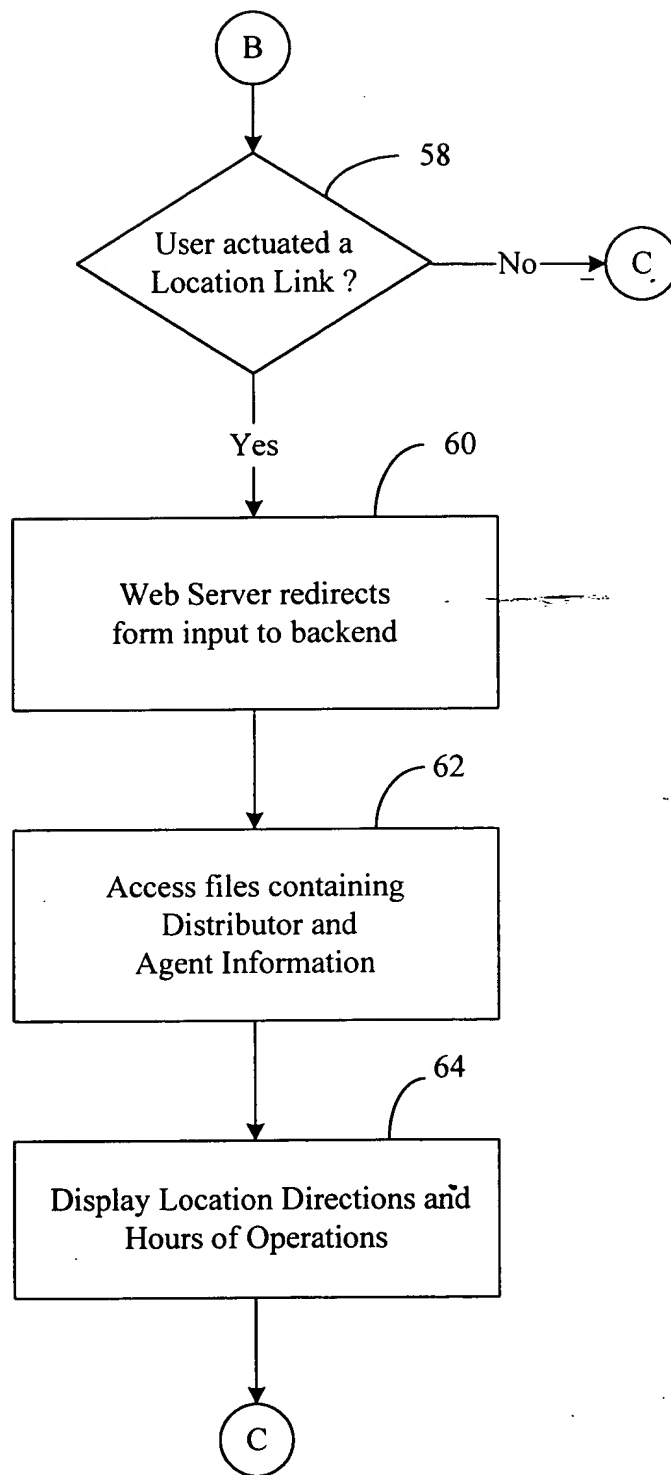
FIG. 1



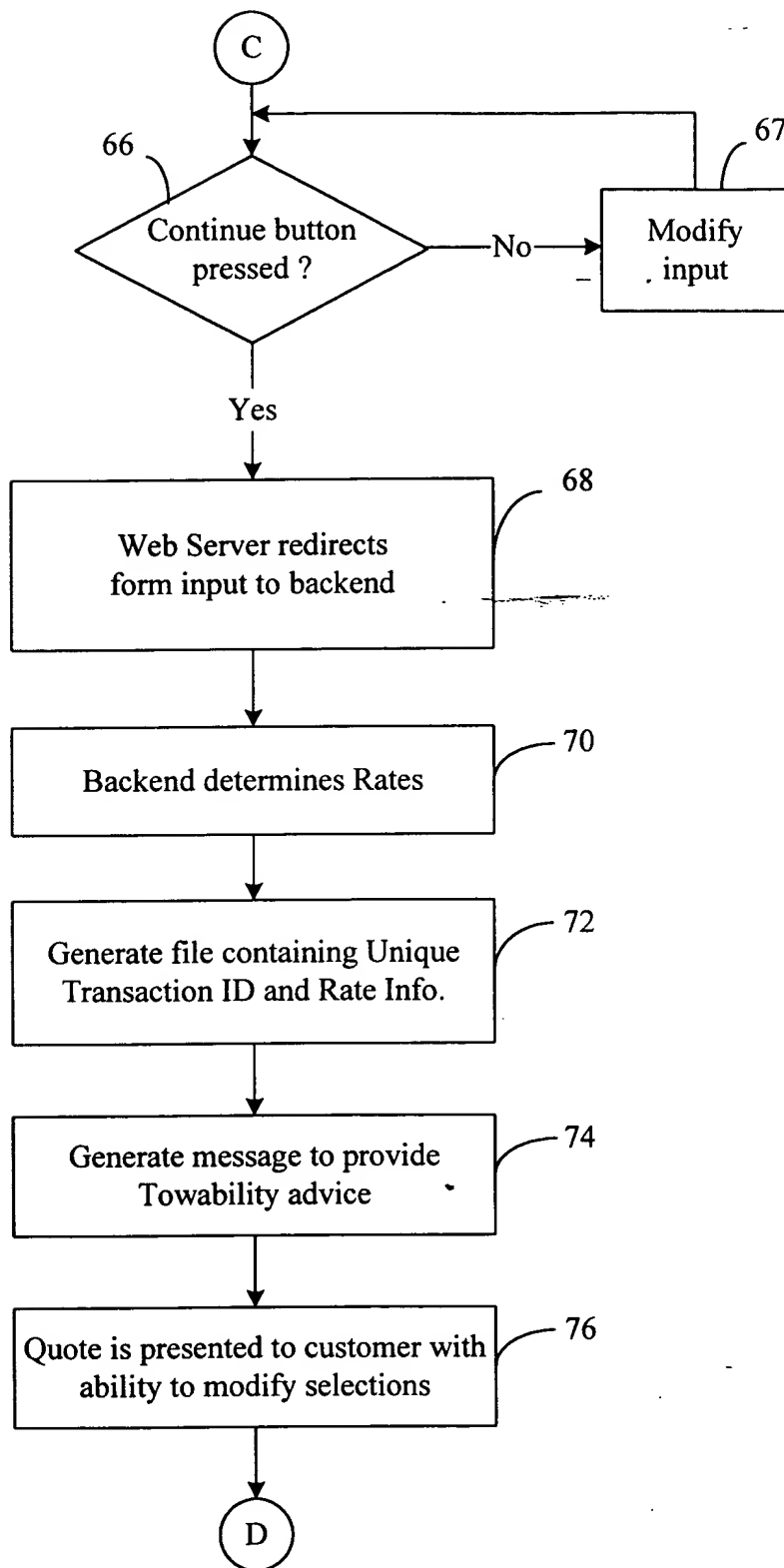
**FIG. 2**



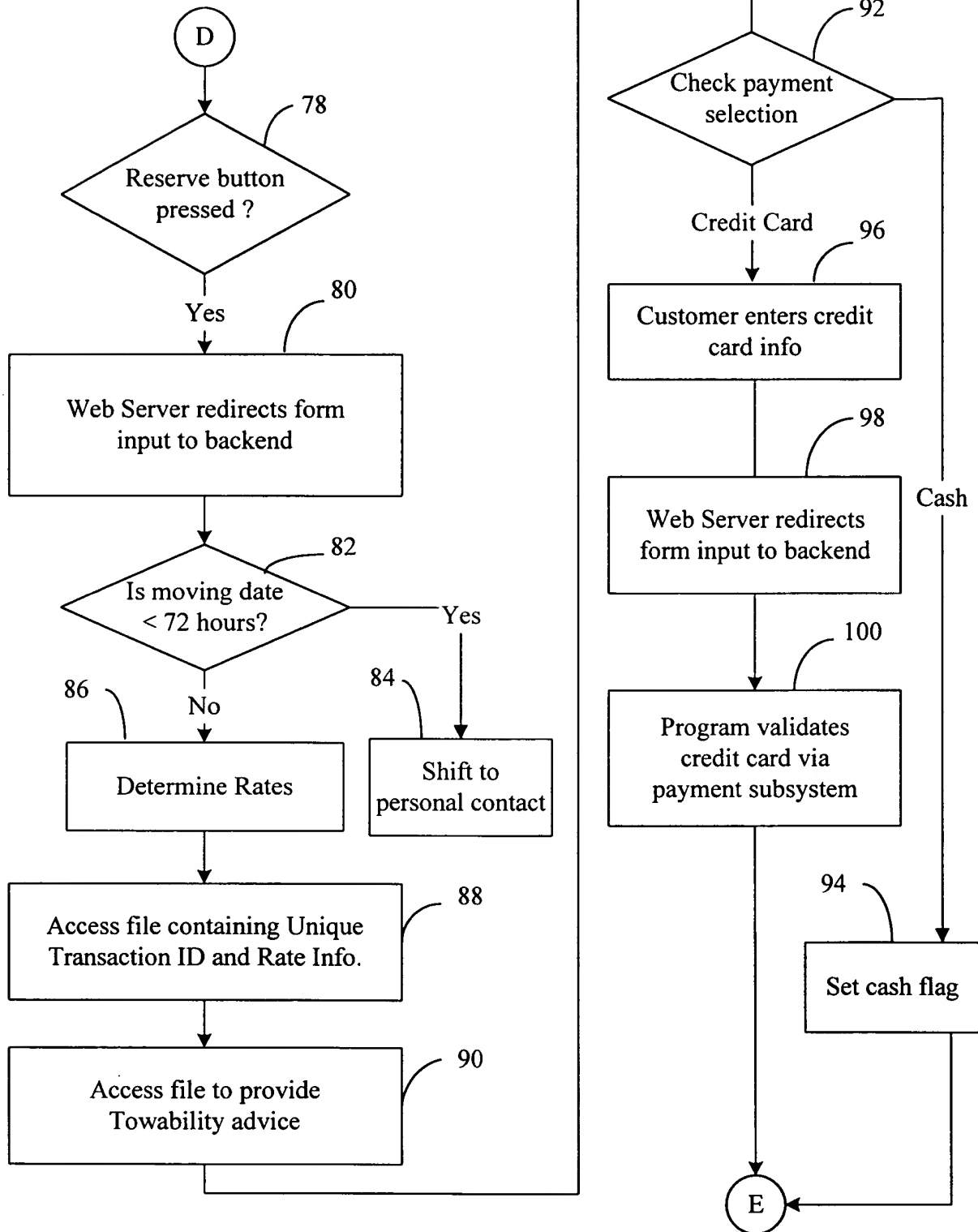
**FIG. 3**



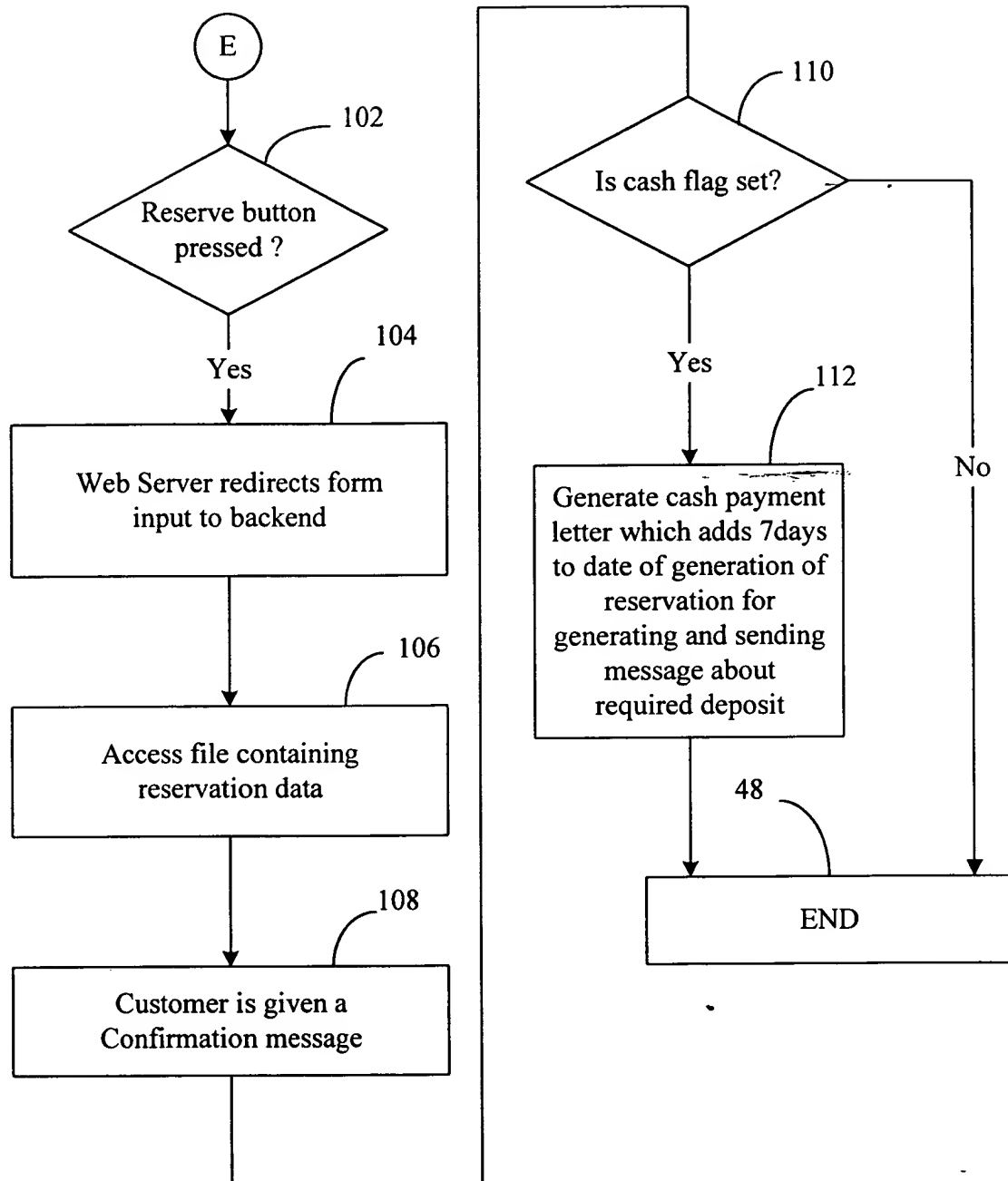
**FIG. 4**



**FIG. 5**



**FIG. 6**



**FIG. 7**

**PENSKE**

WE'LL TAKE YOU WHERE YOU WANT TO GO.

About Us Value & Benefits Services What's New?

Home / Renting / Business / Local / One Way / Fleet / Contact Us

**Business Use**

- ☐ Rental Info.
- ☐ Rent Online
- ☐ Full Service Leasing
- ☐ Integrated Logistics
- ☐ Energy & Telecomm
- ☐ Maintenance PLUS
- ☐ Info. Services

**Personal Use**

- ☐ Rental Info.
- ☒ Rent Online

## Rent Online

What type of truck rental does your move require?

### One way rental

Truck rental that will be returned to a different location when you reach your travel destination.

### Local truck rental

Truck that is returned to the same location at which it was picked up.



**PENSKE TRUCK LEASING**

Route 10 Green Hills  
Reading, PA 19603  
Tel: 610-775-6000  
Fax: 610-775-6432

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FIG. 8



**PENSKE**

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[Home](#) [Site Map](#) [Search](#) [Contact Us](#)

**Business Use**

- ☐ Rental Info.
- ☐ Rent Online
- ☐ Full Service Leasing
- ☐ Integrated Logistics
- ☐ Energy Telecomm
- ☐ Maintenance PLUS
- ☐ Info. Services

**Personal Use**

- ☐ Rental Info.
- ☒ Rent Online

## Rent Online (Personal Use)

### Quote Form

To receive pricing information on-line, simply complete the quote form below.

To reserve your truck on-line, review the quote and press the "**Click here to Reserve**" button and fill in the requested information.

If you have any questions and wish to speak to a Penske Moving Specialist, call 1-800-222-0277 between 6:00 AM and 2:00 AM Eastern time.

*Note: If you need to pick up a truck within the next 3 days, you will not be able to reserve on-line. Please call a Penske Moving Specialist at the above number.*

First Name\*  112

Last Name\*

Mailing Address\*

City\*

State\*  116

Zip\*

Telephone:\*   -

E-mail\*

City and state you are moving FROM: 114

City\*

(Do not use periods in name. Correct: ST LOUIS or SAINT LOUIS Incorrect: ST. LOUIS)

State\*

City and state you are moving TO:

City\*

(Do not use periods in name. Correct: ST LOUIS or SAINT LOUIS Incorrect: ST. LOUIS)

State\*

FIG. 9

Pickup date\* December 3 1999

118

Truck size\* 25' Maxie Van (6 to 8 rooms)

(Not sure? Click here for a description.)

If you would like to tow a vehicle, please select the year of your car.

Year 1989

Moving Accessories:

☐ Hand Truck (Smart Kart)

☐ Furniture Pads

--- select quantity of furniture pads ---

129

☐ Boxes ("Let's Get Moving kit")

(Not sure about Moving Accessories? Click here for a description.)

Optional Protection Plans:

☐ Limited Damage Waiver

☐ Personal Accident/Cargo Insurance

(Not sure? Click here to decide.)

Please select any of the following that apply: (ID required when Truck is picked up) (Only one discount will apply)

☒ AAA

☐ AARP

122

☐ Active Military

☐ Student

Continue

Clear Form

124 126

PENSKE TRUCK LEASING  
Route 10 Green Hills  
Reading, PA 19603  
Tel: 610-775-6000  
Fax: 610-775-6432

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FIG. 10

**PENSKE**

WHERE YOU WERE YOU WANT TO GO

About Us

Value & Benefits

Services

What's New?

Home / Site Map / Search / Contact Us

Business Use

Personal Use

Listed below are the locations closest to your requested pick up & drop off cities. The first location for each section has been pre-selected for you however, you may change it to the location of your choice.

For additional information about a specific location, such as directions or hours of operation, click on the location name.

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FROM READING, PA			
<input checked="" type="radio"/> PENSKE READING	35 PENSKE PLAZA	READING, PA 19601	610-324-7100
<input type="radio"/> PENSKE UTILITY RENTAL	251 WILLOW ST	POTTSTOWN, PA 19644	610-326-7710
<input type="radio"/> HAYS AUTO SALES	350 OREGON PIKE	SEPHRATA, PA 17522	717-733-3040
<input type="radio"/> PENSKE AUTO XTION RM	175 N POTTSTOWN PIKE	EXTON, PA 19341	610-521-7242
<input type="radio"/> PENSKE LANCASTER	1710 ROHRERSTOWN RD	LANCASTER, PA 17601	717-560-6904
<input type="radio"/> PENSKE ALLENTOWN	1701 E HIGH ST	ALLENTOWN, PA 18103	610-797-6100
<input type="radio"/> SCHEETZ & SCHEETZ RENTAL	640 S WEST END BLVD	QUAKERTOWN, PA 18951	215-536-4943
<input type="radio"/> DILLO'S AUTO SERVICE	2231 33 WEST MAIN ST	NORRISTOWN, PA 19403	610-275-5818
<input type="radio"/> PENSKE KING OF PRUSSIA	510 HERTZOG BLVD	KING OF PRUSSIA, PA 19005	610-239-6460
<input type="radio"/> TAYLOR RENTAL CENTER	3000 WEST CHESTER PIKE	NEWTOWN SQUARE, PA 19078	610-325-3445
TO WILMINGTON, NH			
<input checked="" type="radio"/> PENSKE SCARBOROUGH	133 PLEASANT HILL RD	SCARBOROUGH, NH 03073	603-884-6000
<input type="radio"/> KING MOTOR SALES	100 FORTSMOUTH AVE	EXETER, NH 03301	603-731-0171
<input type="radio"/> SPNORTH LIMITED	91 BLOSS AVENUE	MANCHESTER, NH 03103	603-225-7240
<input type="radio"/> LEAVITT & PARRIS INC.	225 BRAD STREET	PORTLAND, ME 04106	207-757-5113

Select the 1989 Make and Model vehicle you will be towing.

Select make & model

Continue

Clear Form

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FIG. 11

**PENSKE**

WE'LL TAKE YOU WHERE YOU WANT TO GO.

[About Us](#) [Value & Benefits](#) [Services](#) [What's New?](#)

[Home](#) / [Site Map](#) / [English](#) / [Contact Us](#)

**Business Use**

- ☐ [Rental Info.](#)
- ☐ [Rent Online](#)
- ☐ [Full Service Leasing](#)
- ☐ [Integrated Logistics](#)
- ☐ [Energy & Telecomm](#)
- ☐ [Maintenance PLUS](#)
- ☐ [Info. Services](#)
- ☐ [Leaseway](#)

**Personal Use**

- ☐ [Rental Info.](#)
- ☐ [Rent Online](#)

*Press the Back key on your browser to return to the Locations listing.*

**Additional Information for:**

**PENSKE-READING**

**255 PENSKE PLAZA**

**READING, PA 19603**

**(610)320-7403**

**Directions**

US 422 BYPASS TO PENN ST.. EXIT; CROSS PENN ST.. BRIDGE, MAKE RIGHT ON 2ND ST.; MAKE RIGHT ON FRANKLIN ST.. (1 BLOCK); AFTER RR TRACKS, PROCEED TO LOCATION ON LEFT, THIRD BUILDING IN FACILITY.

**Hours of Operation**

Mon	Tue	Wed	Thu	Fri	Sat	Sun
700	700	700	700	700	700	0
1700	1700	1700	1700	1700	1000	0

*Press the Back key on your browser to return to the Locations listing.*

FIG. 12

**PENSKE**

WE'LL TAKE YOU WHERE YOU WANT TO GO

[About Us](#) [Value & Benefits](#) [Services](#) [What's New?](#)

[Home](#) / [Site Map](#) / [Contact Us](#)

**Business Use**

- ☐ Rental Info.
- ☐ Rent Online
- ☐ Full Service Leasing
- ☐ Integrated Logistics
- ☐ Energy & Telecomm
- ☐ Maintenance PLUS
- ☐ Info. Services
- ☐ Leaseway

**Personal Use**

- ☐ Rental Info.
- ☐ Rent Online

*Press the Back key on your browser to return to the Locations listing.*

**Additional Information for:**

**PENSKE SCARBOROUGH**

**118 PLEASANT HILL RD**

**SCARBOROUGH ME 04074**

**(207)883-0011**

**Directions:**

I-95 NORTH OR SOUTH TO EXIT 7. GO THROUGH TOLL BOOTH  
TIL RT 1. MAKE RIGHT ON RT 1 SOUTH AND GO TO SECOND  
LIGHT. MAKE LEFT AT LIGHT ONTO PLEASANT HILL RD.  
LOCATED 1 1/2 MILES ON LEFT.

**Hours of Operation:**

Mon	Tue	Wed	Thu	Fri	Sat	Sun
800	800	800	800	800	0	0
1700	1700	1700	1700	1700	0	0

*Press the Back key on your browser to return to the Locations listing.*

FIG. 13

**PENSKE**

About Us

Value & Benefits

Services

What's New?

**Business Use**

- ☐ Rental Info.
- ☐ Rent Online
- ☐ Full Service Leasing
- ☐ Integrated Logistics
- ☐ Energy & Telecomm
- ☐ Maintenance PLUS
- ☐ Info. Services
- ☐ easeway

**Personal Use**

- ☐ Rental Info.
- ☐ Rent Online

Rate quotation for:

Tim Haynes

Pick-up location:

PENSKE READING  
255 PENSKE PLAZA  
READING, PA 19603

Pick-up date:

12/03/99

Drop-off location:

PENSKE SCARBOROUGH  
148 PLEASEANT HILL RD  
SCARBOROUGH, ME 04074

Drop-off date:

12/07/99

**THIS IS NOT A RESERVATION.**

	Price	Extended
25' Maxie Van (6 to 8 rooms)		\$ 399
Includes FREE, UNLIMITED MILEAGE		
Towing: 1989 FORD TAURUS - ALL MODELS -		
<input type="checkbox"/> Car Carrier:	\$ 220	
<input checked="" type="checkbox"/> Tow Dolly:	\$ 140	\$ 140
134		
<input type="checkbox"/> Hand Truck (Smart Kart):	\$ 20.00	
<input type="checkbox"/> Furniture Pads: -- Quantity --	\$ 15.00	
<input type="checkbox"/> Boxes ("Let's Get Moving kit") 1	\$ 49.95	
<input type="checkbox"/> Limited Damage Waiver: 2	\$ 72	
<input type="checkbox"/> Personal Accident/Cargo Insurance: 3	\$ 24	
<b>Subtotal:</b>		\$ 539
<b>Less 12% AAA Discount **You Save:</b>		(\$ 64.68)
<b>New Subtotal:</b>		\$ 474.32
<b>Estimated Rental Tax</b>		\$ 45.95
<b>Approximate Total Charge</b>		\$ 520.27
If you changed any items, please press this button to update.		<input type="button" value="update"/>
1. Boxes ("Let's Get Moving kit") price of \$ 49.95 already includes tax. 2. LDW is not included in the discount. 3. PAI is not included in the discount and is not taxable.		
<b>THIS IS NOT A RESERVATION.</b>		

[Click here to Reserve](#)

[Do NOT Reserve](#)

FIG. 14

**PENSKE**

About Us

Value &amp; Benefits

Services

What's New?

**Business Use**

- ☐ Rental Info.
- ☐ Rent Online
- ☐ Full Service Leasing
- ☐ Integrated Logistics
- ☐ Energy & Telecomm
- ☐ Maintenance PLUS
- ☐ Info. Services
- ☐ easeway

**Personal Use**

- ☐ Rental Info.
- ☐ Rent Online

Rate quotation for:

Tim Haynes

Pick-up location:

PENSKE READING  
255 PENSKE PLAZA  
READING, PA 19603

Pick-up date:

12/03/99

Drop-off location:

PENSKE SCARBOROUGH  
148 PLEASEANT HILL RD  
SCARBOROUGH, ME 04074

Drop-off date:

12/07/99

**THIS IS NOT A RESERVATION.**

	Price	Extended
<b>25' Maxie Van (6 to 8 rooms)</b>		\$ 289
<b>Includes FREE, UNLIMITED MILEAGE</b>		
Towing: 1999 AUDI TT QUATTRO		
<input type="checkbox"/> Car Carrier:	\$ 150	
Tow Dolly:	Not Towable	
<input type="checkbox"/> Hand Truck (Smart Kart):	\$ 20.00	
<input type="checkbox"/> Furniture Pads: — Quantity —	\$ 15.00	
<input type="checkbox"/> Boxes ("Let's Get Moving kit") 1	\$ 49.95	
<input type="checkbox"/> Limited Damage Waiver: 2	\$ 36	
<input type="checkbox"/> Personal Accident/Cargo Insurance: 3	\$ 12	
<b>Subtotal:</b>		\$ 289
<b>Less 12% AAA Discount **You Save:</b>		(\$ 34.68)
<b>New Subtotal:</b>		\$ 254.32
<b>Estimated Rental Tax</b>		\$ 24.35
<b>Approximate Total Charge</b>		\$ 278.67
If you changed any items, please press this button to update.		update
1. Boxes ("Let's Get Moving kit") price of \$ 49.95 already includes tax. 2. LDW is not included in the discount. 3. PAI is not included in the discount and is not taxable.		
<b>THIS IS NOT A RESERVATION.</b>		

Click here to Reserve

Do NOT Reserve

FIG.15

**PENSKE**

About Us

Value & Benefits

Services

What's New?

Home / Site Map / Search / Contact Us

**Business Use**

- ☐ Rental Info.
- ☐ Rent Online
- ☐ Full Service Leasing
- ☐ Integrated Logistics
- ☐ Energy & Telecomm
- ☐ Maintenance PLUS
- ☐ Info. Services
- ☐ Leaseway

**Personal Use**

- ☐ Rental Info.
- ☐ Rent Online

## Reservation Express

To guarantee your reservation, please click the appropriate payment method. Payment is required at time of pickup.

### Credit Card Information

- Type of Card:
- ☐ Discover
  - ☐ MasterCard
  - ☐ VISA
  - ☒ Amex
  - ☐ Cash

Card Number:

[REDACTED]

Cardholder's  
Name:

Timothy C. Haynes

Expiration Date  
(month, year):

January



2001



If paying by cash, a \$100.00 refundable\* deposit is required within 7 days of the date the reservation is made. When paying by credit card, charges will be made at the time of pickup. The cardholder must be present, with the card, to make payment when the truck is picked up.

Please confirm the information below is correct. If it is incorrect, press the *Back* button on your browser and correct the information. When correct, fill out the payment information below.

**Pick Up On:** 12/03/99

**At:** PENSKE READING  
255 PENSKE PLAZA  
READING, PA 19603  
(610) 320-7103

**Drop Off On:** 12/07/99

**At:** PENSKE SCARBOROUGH  
148 PLEASEANT HILL RD  
SCARBOROUGH, ME 04074  
(207) 883-0011

FIG. 16



**PENSKE TRUCK LEASING**  
Route 10 Green Hills  
Reading, PA 19603  
Tel: 610-775-6000  
Fax: 610-775-6432

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and [Web Site Agreement](#)

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Rental Rate	(25 Ft Truck with 4 days Travel)	\$ 399
Tow Device	Tow Dolly	\$ 140
Hand Truck (Smart Kart)		NONE
Furniture Pads		NONE
Boxes ("Let's Get Moving kit")		NONE
Limited Damage Waiver	(Optional)	NONE
Personal Accident/Cargo Insurance	(Optional)	NONE
<b>Subtotal:</b>		\$ 539
Less 12% AAA Discount	<b>**You Save:</b>	(\$ 64.68)
<b>New Subtotal:</b>		\$ 474.32
Estimated Rental Tax		\$ 45.95

***Approximate Total Charge***

**\$ 520.27**

1. Boxes ("Let's Get Moving kit") price of \$ 49.95 already includes tax.
2. LDW is not included in the discount.
3. PAL is not included in the discount and is not taxable.

Reserve

FIG. 17

**PENSKE**

About Us

Value & Benefits

Services

What's New?

Home / Site Map / Search / Register

**Business Use**

- ☐ Rental Info.
- ☐ Rent Online
- ☐ Full Service Leasing
- ☐ Integrated Logistics
- ☐ Energy & Telecomm
- ☐ Maintenance PLUS
- ☐ Info. Services
- ☐ Leaseaway

**Personal Use**

- ☐ Rental Info.
- ☐ Rent Online

Penske Truck Rental is a service of Penske Truck Leasing Co.

PENSKE TRUCK LEASING CO. / ROUTE 10 GREEN HILLS / P.O. BOX 391 / READING, PA  
19603-0391

TELEPHONE: (800)664-1761

www.penske.com/ptl

**CONFIRMED RESERVATION**

Penske Truck Rental

Tim Haynes

Route 10, Green Hills

Reading, PA 19607

(610)775-6470

tim.haynes@penske.com

Dear Tim Haynes,

Thank you for choosing Penske Truck Rental. Outlined below are the details of your move. In addition we have noted important information for your rental, to ensure your move is hassle free.

**Pick Up On:** 12/03/99

**At:** PENSKE READING  
255 PENSKE PLAZA  
READING, PA 19603  
(610) 320-7103

**Drop Off On:** 12/07/99

**At:** PENSKE SCARBOROUGH  
148 PLEASEANT HILL RD  
SCARBOROUGH, ME 04074  
(207) 883-0011

FIG. 18

Rental Rate

(25 Ft Truck with 4 days  
Travel)

\$ 399

Tow Device

Tow Dolly

\$ 140

Hand Truck (Smart Kart)

NONE

Furniture Pads

NONE

Boxes ("Let's Get Moving kit")

NONE

Limited Damage Waiver

(Optional)

NONE

Personal Accident/Cargo  
Insurance

(Optional)

NONE

**Subtotal:**

\$ 539

**Less 12% AAA Discount**

**\*\*You Save:**

(\$ 64.68)

**New Subtotal:**

\$ 474.32

**Estimated Rental Tax**

\$ 45.95

***Approximate Total Charge***

**\$ 520.27**

1. Boxes ("Let's Get Moving kit") price of \$ 49.95 already includes tax.
2. LDW is not included in the discount.
3. PAI is not included in the discount and is not taxable.

If paying by credit card, the cardholder must be present for an imprint and signature. If you need to change your rental, please contact us at **1-800-664-1761**.

It is our pleasure assisting you with your upcoming move.

MOVING & STORAGE

RESERVATIONS

FIG. 19

- \* Reservations can be guaranteed by either credit card, cash, money order or cashier's check. **If paying by cash a \$100 deposit must be received within 7 days of the date reserved to guarantee the rate and hold the truck.** The \$100 deposit is in addition to the total rental amount. The deposit can be brought into either your pick-up or drop-off location.
- \* If reserving by credit card we accept Discover, Visa, MasterCard or American Express.
- \* **One date change is permitted without altering rate.** The new date must fall within a 60 day period from original booking date.
- \* **To avoid a \$25 cancellation fee, please cancel 48 hours prior to pick up date.**

#### TRUCK RENTAL

- \* If you need additional information about your pick up or drop off location, please contact them directly prior to your move.
- \* **Full payment is due at time of pick-up.** The card holder must be present for an imprint of card and signature.
- \* Your truck will have a full tank of gas at time of pick-up. You will need to return the truck with a full tank.
- \* To help you plan your gas expenses you should estimate the following mpg. **This can vary based on load and terrain.**
  - 10 ft. 6-10 mpg.
  - 15 ft. 6-10 mpg.
  - 20 ft. 4-7 mpg.
  - 25 ft. 4-7 mpg.
- \* Please insure all personal items are removed from cab and cargo area before returning truck.
- \* If you have arranged to drop the truck off after hours of operation please leave the keys and contract in the drop off box. Retain one copy of the contract for your records.

FIG. 20

**PENSKE**

Services

**Business Use**

- ☐ Rental Info
- ☐ Fleet Online
- ☐ Fleet Service
- ☐ Leasing
- ☐ Equipment Maintenance
- ☐ Insurance
- ☐ Telephony
- ☐ Maintenance Programs
- ☐ Fleet Advisor

**Personal Use**

- ☒ Rental Info
- ☐ Fleet Online

## Rental Information

Things to consider when renting a truck.

### Truck Selection Guide

A quick overview of the trucks available for your move.

### "How To" Moving Guide

Determine which size truck you'll need ... how to protect your belongings when packing ... and much more!



### Moving Accessories

Check out our full line of sturdy moving boxes, furniture pads, multipurpose hand truck and more.

### Optional Protection Plans

Protect your rental truck, belongings, passengers and yourself with your choice of plans.

### Location Finder

Find the Penske Leasing facility nearest you.

### Payment Options

Reserve your truck with the payment option most convenient for you.

### Coupons

Print your own coupons for special online discounts!

**PENSKE TRUCK LEASING**

8000 10 Green Hills  
Roaming, PA 19003  
Tel: 610-775-6700  
Fax: 610-775-6432

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Penske Truck Leasing  
and Fleet Services

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FIG. 21

**PENSKE**

Services

**Business Use**

- ☐ Rental Info
- ☐ Rental Online
- ☐ Full Service Moving
- ☐ Storage Solutions
- ☐ Equipment Leasing
- ☐ Maintenance Plans
- ☐ Fleet Services

**Personal Use**

- ☒ Rental Info
- ☐ Rental Online

**PENSKE TRUCK LEASING**

Route 10 Green Hills  
Reading, PA 19603  
Tel: 610-775-8000  
Fax: 610-775-8437

Read our  
Interstate Rental Agreement  
and Local City Agreement

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Penske Truck Leasing

## "How To" Moving Guide

### Measure Your Move

Find out how to estimate the size of your load so you'll know which size truck to rent.

### Packing Made Easy

From beds and dishes to plants and valuables, find out how to pack your belongings to keep them safe. Special pet section!

### Plan Your Move

Here's a simple checklist to help avoid trying to do everything at once.

### Tow Your Vehicle

How to safely move your car with our tow dolly or car carrier.

### On the Road

Safety tips for driving your rented truck and more.

[Truck Selection Guide](#) / ["How To" Moving Guide](#) / [Moving Accessories](#)  
[Optional Protection Plans](#) / [Location Finder](#) / [Payment Options](#) / [Coupons](#)

FIG. 22

**PENSKE**

Services

**Business Use**

- ☐ Rental Info
- ☐ Fleet Chart
- ☐ Full Service Lease
- ☐ Equipment Leasing
- ☐ Finance & Leasing
- ☐ Maintenance Plan
- ☐ Insurance

**Personal Use**

- ☒ Rental Info
- ☐ Fleet Chart

## "How To" Moving Guide

Measure Your Move / Packing Made Easy / Plan Your Move  
Tow Your Vehicle / On the Road

### Tow Your Vehicle

Tow Dolly / Car Carrier / Tire Chart

**Important! Please read.**

#### For Tow Dolly and Car Carrier

- To prevent damage to your transmission, disconnect the drive shaft on rear- and four-wheel drive vehicles when using a tow dolly.
- Straighten swivel platform on tow dolly before loading vehicle and make certain platform and vehicle are both straight before unloading.
- Do not load or unload vehicle from tow dolly with ratchet handle in the up position.
- Do not back up with tow dolly hitched to the truck as it will damage the tow dolly and your vehicle. Unload your vehicle, unhitch the tow dolly and move separately.
- Do not pack goods in the towed vehicle, or on the tow dolly or car carrier.
- Overloading or exceeding width limit on the tow dolly or car carrier will result in damage to both your vehicle and the towing device.
- The tow dolly or car carrier must be attached to the towing truck before loading the vehicle to be transported.

**If you have any questions, consult the tow dolly or car carrier instruction areas or call your local Penske representative. A free instructional video is also available upon request. Call 1-800-222-0277.**

PENSKE TRUCK LEASING  
Route 10 Green Hills  
Reading, PA 19603  
Tel: 610-775-4000  
Fax: 610-775-4000

Read our  
Instructional Guide  
and see how easy it is

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Penske Truck Leasing

Truck Selection Guide / "How To" Moving Guide / Moving Accessories  
Optional Protection Plans / Location Finder / Payment Options / Coupons

FIG. 23

**Business Use**

- ☐ Rental Info.
- ☐ Rent Online
- ☐ Fleet Service Location
- ☐ Insurance Coverage
- ☐ Equipment Maintenance
- ☐ Maintenance Plans
- ☐ MISC. Services

**Personal Use**

- ☒ Rental Info.
- ☐ Rent Online

## "How To" Moving Guide

Measure Your Move / Packing Made Easy / Plan Your Move  
Tow Your Vehicle / On the Road

### Tow Your Vehicle Tow Dolly Instructions

The tow dolly may only be used with a Penske truck. When used properly, the tow dolly can provide a safe and effective means to transport a vehicle within the following limitations. Contact your local Penske representative if you have any questions.

**WARNING: Read before using the Tow Dolly.**

#### Tow Dolly Load Limitations

Towed vehicle at widest point: 74"

#### Maximum weight:

Front-wheel drive	3,950 lbs.
Rear-wheel or	
Four-wheel drive	4,250 lbs.

#### Maximum size for tires:

17" or larger tires	Not Towable
16" tires	225 60 R
15" tires	225 75 R
14" tires	235 70 R

#### Minimum size for tires:

13" tires	165 70 R
12" tires	Not Towable

To refer to tire size chart [click here](#).

- Vehicle must be centered with front end on tow dolly facing forward.
- Vehicles with low front end or air dams may not have enough ground clearance to drive up on tow dolly platform.
- Vehicle must have lockable steering.
- Rear-wheel or four-wheel drive vehicles must have drive shaft disconnected.
- Do not tow mid- or rear-engine mounted vehicles.

FIG. 24



**Business Use**

- ☐ [Rental Info.](#)
- ☐ [Rent Online](#)
- ☐ [Full Service](#)
- ☐ [Leasing](#)
- ☐ [Integrated Logistics](#)
- ☐ [Energy & Telephony](#)
- ☐ [Maintenance PLUS](#)
- ☐ [Info. Services](#)

**Personal Use**

- ☒ [Rental Info.](#)
- ☐ [Rent Online](#)

## "How To" Moving Guide

[Measure Your Move](#) / [Packing Made Easy](#) / [Plan Your Move](#)  
[Tow Your Vehicle](#) / [On the Road](#)

### Tow Your Vehicle Car Carrier Instructions

The car carrier may only be used with a Penske truck. When used properly, the car carrier can provide a safe and effective means to transport a vehicle within the following limitations. Contact your local Penske representative if you have any questions.

**WARNING:** Read before using the Car Carrier.

#### Car Carrier Load Limitations

<b>Towed vehicle at widest point:</b>	79"
<b>Minimum width:</b>	42" between inside of tires
<b>Maximum weight:</b>	4,055 lbs.
<b>Maximum wheel base:</b>	125"
<b>Maximum size for tires:</b>	
17" or larger tires	Not Transportable
16" tires	265 70 R
15" tires	265 60 R
14" tires	265 60 R
<b>Minimum size for tires:</b>	
13" tires	165 70 R
12" tires	Not Transportable

To refer to tire size chart [click here](#).

- Vehicle must be centered with front end on car carrier facing forward.
- Vehicles with low front end or air dams may not have enough ground clearance to drive up the car carrier ramps.
- Towed vehicles must not be loaded with possessions, people, pets, etc.

**IMPORTANT**

FIG. 25

PENSKE TRUCK LEASING  
Route 10 Green Hills  
Reading, PA 19603  
Tel: 610-775-6000  
Fax: 610-775-6432

Read our  
[Internet Privacy Statement](#)  
and [Web Site Agreement](#)

(c) 1999,  
Penske Truck Leasing

1. Do not unhook car carrier from truck until transported vehicle is removed from car carrier.
2. Park truck and car carrier straight and on level ground.
3. Fully apply the parking brakes on the Penske truck and the transported vehicle.
4. Remove tire straps from the towed vehicle, placing the ratchet handle in the down position.
5. Push down on ramp release latch and pull ramps out completely using the ramp handle. Lower ramps to the ground.
6. Release parking brake on transported vehicle.
7. SLOWLY back transported vehicle off of car carrier to prevent bottom of vehicle from contacting ramps.
8. Return car carrier ramps to the storage position and make sure they are locked in place.
9. Take up excess slack of tire straps in ratchet assembly.
10. Place safety chains in storage position.

[Truck Selection Guide](#) / ["How To" Moving Guide](#) / [Moving Accessories](#)  
[Optional Protection Plans](#) / [Location Finder](#) / [Payment Options](#) / [Coupons](#)

FIG. 26

**PENSKE**

Services

**Business Use**

- ☐ Rental Info
- ☐ Fleet Online
- ☐ Equipment Leasing
- ☐ Maintenance & Repairs
- ☐ Fleet Management
- ☐ Insurance Services
- ☐ Other Services

**Personal Use**

- ☒ Rental Info
- ☐ Fleet Online

# "How To" Moving Guide

Measure Your Move / Packing Made Easy / Plan Your Move  
Tow Your Vehicle / On the Road

## Tow Your Vehicle Tire Chart

### Tire Size Chart

TD = Tow Dolly  
CC = Car Carrier

Y = Yes, tire within limitations  
N = No, tire too small or large

12" Wheel  
All sizes too small

13" Wheel	TD	CC
145 80 R 13	N	N
155 70 R 13	N	N
155 80 R 13	N	N
165 65 R 13	N	N
165 70 R 13	Y	Y
165 75 R 13	Y	Y
165 80 R 13	Y	Y
175 70 R 13	Y	Y
175 75 R 13	Y	Y
175 80 R 13	Y	Y
185 60 R 13	Y	Y
185 70 R 13	Y	Y
185 75 R 13	Y	Y
185 80 R 13	Y	Y
195 65 R 13	Y	Y
195 70 R 13	Y	Y
205 60 R 13	Y	Y
205 70 R 13	Y	Y
215 50 R 13	Y	Y
215 60 R 13	Y	Y
235 50 R 13	Y	Y
235 60 R 13	Y	Y
245 50 R 13	Y	Y

14" Wheel

	TD	CC
165 80 R 14	Y	Y
175 60 R 14	Y	Y
175 65 R 14	Y	Y
175 70 R 14	Y	Y
175 75 R 14	Y	Y
175 80 R 14	Y	Y
185 60 R 14	Y	Y
185 65 R 14	Y	Y
185 70 R 14	Y	Y
185 75 R 14	Y	Y
185 80 R 14	Y	Y
195 60 R 14	Y	Y
195 70 R 14	Y	Y
195 75 R 14	Y	Y
205 60 R 14	Y	Y
205 65 R 14	Y	Y
205 70 R 14	Y	Y
205 75 R 14	Y	Y
215 60 R 14	Y	Y
215 65 R 14	Y	Y
215 70 R 14	Y	Y
225 60 R 14	Y	Y
225 65 R 14	Y	Y
225 70 R 14	Y	Y
235 60 R 14	Y	Y
235 65 R 14	N	Y
245 60 R 14	N	Y
245 70 R 14	N	Y
255 55 R 14	N	Y
255 60 R 14	N	Y
255 65 R 14	N	Y
255 70 R 14	N	Y

15" Wheel

	TD	CC
155 80 R 15	Y	Y
165 80 R 15	Y	Y
175 75 R 15	Y	Y
185 60 R 15	Y	Y
185 70 R 15	Y	Y
185 75 R 15	Y	Y
185 80 R 15	Y	Y
195 50 R 15	Y	Y
195 60 R 15	Y	Y
195 65 R 15	Y	Y
195 70 R 15	Y	Y
195 75 R 15	Y	Y
195 80 R 15	Y	Y
205 60 R 15	Y	Y
205 65 R 15	Y	Y
205 70 R 15	Y	Y
205 75 R 15	Y	Y
215 60 R 15	Y	Y
215 65 R 15	Y	Y
215 70 R 15	Y	Y
215 75 R 15	Y	Y
225 50 R 15	Y	Y
225 55 R 15	Y	Y
225 60 R 15	Y	Y
225 65 R 15	Y	Y
225 70 R 15	Y	Y
225 75 R 15	Y	Y
235 60 R 15	N	Y
235 65 R 15	N	Y
235 70 R 15	N	Y
235 75 R 15	N	Y
245 60 R 15	N	Y
245 65 R 15	N	Y
245 70 R 15	N	Y
255 55 R 15	N	Y
255 60 R 15	N	Y
255 65 R 15	N	Y
255 70 R 15	N	Y
255 75 R 15	N	Y
255 80 R 15	N	Y

16" Wheel

	TD	CC
205 55 R 16	Y	Y
215 60 R 16	Y	Y
225 50 R 16	Y	Y
225 55 R 16	Y	Y
225 60 R 16	Y	Y
225 65 R 16	Y	Y
225 70 R 16	N	Y
225 75 R 16	N	Y
235 60 R 16	N	Y
235 65 R 16	N	Y
235 70 R 16	N	Y
235 75 R 16	N	Y
245 60 R 16	N	Y
245 65 R 16	N	Y
245 70 R 16	N	Y
245 75 R 16	N	Y
255 60 R 16	N	Y

A\* Title: FT1W

Application Number: T1W.08.A

A\* \* \* \* \*

A\* Function: One Way Outbound Header File

A\* Author: April Ottey 7/22/87

A\* Change: April Ottey 2/25/88-Add LDW,PAI, & Max Days Fields

@Doc \*\*\*\*\*  
@Doc \* Changed by:Barry R. Long Date:06/19/90 \*  
@Doc \* Add Extra Fields \*

@Doc \*\*\*\*\*  
@Doc \* Changed by:Tim Cunnius Date:03/24/95 \*  
@Doc \* Add Car Carrier Insurance Rate Fields \*

@Doc \*\*\*\*\*  
Y2 \* Changed by:MIKE KERSIC Date:07/01/98 \*  
Y2 \* YEAR 2000 COMPLIANCE PROJECT #G752 PHASE I COMPLETE \*  
Y2 \* NO CHANGES NEEDED, FILE IS YEAR 2000 COMPLIANT \*

A  
A R RT1WOBH UNIQUE  
A\* TEXT('One Way Outbound Header')  
A\* \*\* Key Fields \*\*  
A ORHOSC 3 0 TEXT('Outbound State Code')  
A COLHDG('Outbound' 'State' 'Code')  
A\* ORHISC 3 0 TEXT('Inbound State Code')  
A COLHDG('Inbound' 'State' 'Code')  
A\* \*\* Detail \*\*  
A\* ORHOSN 18A TEXT('Outbound State Name')  
A COLHDG('Outbound' 'State' 'Name')  
A ORMEMO 20A TEXT('Memo')  
A COLHDG('Memo')  
A ORHLDW 5 0 TEXT('Ldw')  
A COLHDG('Ldw')  
A ORHPAI 5 0 TEXT('Pai')  
A COLHDG('Pai')  
A ORHCIN 5 0 TEXT('Car Carrier Insurance \$')  
A COLHDG('Car Carrier' 'Insurance \$')  
A ORHLDY 3 0 TEXT('Ldw Max Days')  
A COLHDG('Ldw' 'Max' 'Days')  
A ORHPDY 3 0 TEXT('Pai Max Days')  
A COLHDG('Pai' 'Max' 'Days')  
A ORHCIY 3 0 TEXT('Car Carrier Ins. Max Days')  
A COLHDG('Car Carrier' 'Ins Max Days')  
A ORHINA 13 0 TEXT('Inactive Date/Time')  
A COLHDG('Inactive' 'Date/Time')  
A\* \*\* Extra Fields \*\*  
A\* ORH1A1 1 TEXT('Extra Field 1 - Alpha 1')  
A COLHDG('Xtra1' '1 A')  
A ORH2A1 1 TEXT('Extra Field 2 - Alpha 1')  
A COLHDG('Xtra2' '1 A')  
A ORH3A8 8 TEXT('Extra Field 3 - Alpha 8')

A			
A	ORH4A8	8	COLHDG('Extra 3' '8 A')
A			TEXT('Extra Field 4 - Alpha 8')
A	ORH570	7 0	COLHDG('Extra 4' '8 A')
A			TEXT('Extra Field 5 - Packed 7.0')
A	ORH670	7 0	COLHDG('Extra 5' '7.0 P')
A			EDTCDE(K)
A			TEXT('Extra Field 6 - Packed 7.0')
A	ORH772	7 2	COLHDG('Extra 6' '7.0 P')
A			EDTCDE(K)
A			TEXT('Extra Field 7 - Packed 7.2')
A	ORH872	7 2	COLHDG('Extra 7' '7.2 P')
A			EDTCDE(K)
A			TEXT('Extra Field 8 - Packed 7.2')
A	ORH972	7 2	COLHDG('Extra 8' '7.2 P')
A			EDTCDE(K)
A			TEXT('Extra Field 9 - Packed 7.2')
A			COLHDG('Extra 9' '7.2 P')
A			EDTCDE(K)
A*			
A*			
A*			
A	** Record History **		
A	ORHEDT	7 0	TEXT('Entered yy/mm/dd')
A			COLHDG('Entered' 'yy/mm/dd')
A			EDTCDE(Y)
A	ORHEBY	3	TEXT('Entered By Initials')
A			COLHDG('Entd' 'By')
A	ORHCDT	7 0	TEXT('Last Change yy/mm/dd')
A			COLHDG('Last' 'Change' 'yy/mm/dd')
A			EDTCDE(Y)
A	ORHCBY	3	TEXT('Last Change By Initials')
A			COLHDG('Last' 'Chg.' 'By')
A	ORHOWN	4	TEXT('Owning Machine')
A			COLHDG('Owning' 'Machine')
A	ORHONA	4	TEXT('Owning Area Number')
A			COLHDG('Owning' 'Area' 'No.')
A*	ORHOND	4	TEXT('Owning District Number')
A*			COLHDG('Owning' 'District' 'No.')
A*	ORHONL	2	TEXT('Owning Location Number')
A*			COLHDG('Owning' 'Location' 'No.')
A	ORHTSZ	2	TEXT('Survey Truck Size')
A			COLHDG('Survey' 'Truck' 'Size')
A	ORHMM2	20A	TEXT('More Memos')
A			COLHDG('More' 'Memos')
A	ORHRS1	50A	TEXT('Rate Sheet Memo 1')
A			COLHDG('Rate Sheet' 'Memo 1')
A	ORHRS2	50A	TEXT('Rate Sheet Memo 2')
A			COLHDG('Rate Sheet' 'Memo 2')
A	ORHRS3	50A	TEXT('Rate Sheet Memo 3')
A			COLHDG('Rate Sheet' 'Memo 3')
A	ORHRS4	50A	TEXT('Rate Sheet Memo 4')
A			COLHDG('Rate Sheet' 'Memo 4')
A*			
A	K ORHOSC		
A	K ORHISC		

FIG. 28B

Application Number: T1W.09.B

Function: One Way Outbound History Detail File

Changed by: Barry R. Long Date: 06/19/90  
Add Percentages & Special Code for Class A-E.  
Add Towdolly Amounts, Default & Special Code.  
Add Extra Fields

Changed by:Tim Cunnius Date:03/24/95  
Add Car Carrier Insurance Rate Fields and  
fields for tow additional tow devices.

changed by:MIKE KERSIC Date:07/01/98  
YEAR 2000 COMPLIANCE PROJECT #G752 PHASE I COMPLETE  
NO CHANGES NEEDED, FILE IS YEAR 2000 COMPLIANT  
\*\*\*\*\*

R RT1WOBDH

UNIQUE  
TEXT('One Way Outbound Detail')

**\*\* Key Fields \*\***

```

OHDOSC          3  0      TEXT('Outbound State Code')
                  COLHDG('Outbound' 'State' 'Code')

```

```
OHDISC      3  0      TEXT('Inbound State Code')
              COLHDG('Inbound' 'State' 'Code')
```

\*\* Detail \*\*

Variable	Length	Decimals	Format
OHDISN	18	A	TEXT('Inbound State Name')
OHDSCT	2	A	COLHDG('Inbound' 'State' 'Name')
OHDSCT	2	A	TEXT('Discount Code A&B')
OHDSCT	2	A	COLHDG('Discount' 'Code' 'A&B')
OHDSCT	2	A	TEXT('Discount Code C&D')
OHDSCT	2	A	COLHDG('Discount' 'Code' 'C&D')
OHDDAYS	3	0	TEXT('Days Included')
OHDDAYS	3	0	COLHDG('Days' 'Included')
OHAAAMT	4	0	TEXT('Class A Amount')
OHAAAMT	4	0	COLHDG('Class' 'A' 'Amount')
OHAPCT	5	2	TEXT('Class A Percent')
OHAPCT	5	2	COLHDG('Class' 'A' 'Percent')
OHASPL	1		TEXT('Class A Special')
OHASPL	1		COLHDG('Class' 'A' 'Special')
OHBAAMT	4	0	TEXT('Class B Amount')
OHBAAMT	4	0	COLHDG('Class' 'B' 'Amount')
OHBPCT	5	2	TEXT('Class B Percent')
OHBPCT	5	2	COLHDG('Class' 'B' 'Percent')
OHBSPL	1		TEXT('Class B Special')
OHBSPL	1		COLHDG('Class' 'B' 'Special')
OHCAAMT	4	0	TEXT('Class C Amount')
OHCAAMT	4	0	COLHDG('Class' 'C' 'Amount')
OHCPCT	5	2	TEXT('Class C Percent')
OHCPCT	5	2	COLHDG('Class' 'C' 'Percent')

A				COLHDG('Class' 'C' 'Percent')
A	OHCSPL	1		TEXT('Class C Special')
A				COLHDG('Class' 'C' 'Special')
A	OH DAMT	4	0	TEXT('Class D Amount')
A				COLHDG('Class D' 'Amount')
A	OHDPCT	5	2	TEXT('Class D Percent')
A				COLHDG('Class' 'D' 'Percent')
A	OHDSPL	1		TEXT('Class D Special')
A				COLHDG('Class' 'D' 'Special')
A	OHEAMT	4	0	TEXT('Class E Amount')
A				COLHDG('Class E' 'Amount')
A	OHEPCT	5	2	TEXT('Class D Percent')
A				COLHDG('Class' 'E' 'Percent')
A	OHESPL	1		TEXT('Class E Special')
A				COLHDG('Class' 'E' 'Special')
A	OHCOMM	20A		TEXT('Comments')
A				COLHDG('Comments')
A	OHDLDW	5	0	TEXT('Ldw')
A				COLHDG('Ldw')
A	OHDP AI	5	0	TEXT('Pai')
A				COLHDG('Pai')
A	OHDCIN	5	0	TEXT('Car Carrier Insurance \$')
A				COLHDG('Car Carrier' 'Insurance \$')
A	OHDL DY	3	0	TEXT('Ldw Max Days')
A				COLHDG('Ldw' 'Max' 'Days')
A	OHDP DY	3	0	TEXT('Pai Max Days')
A				COLHDG('Pai' 'Max' 'Days')
A	OHDCIY	3	0	TEXT('Car Carrier Ins. Max Days')
A				COLHDG('Car Carrier' 'Ins Max Days')
A	OHDT C1	3		TEXT('Tow Device 1 Code')
A				COLHDG('Tow' 'Device 1' 'Code')
A	OH DOLL	4	0	TEXT('Tow Device 1 Amount')
A				COLHDG('Tow' 'Device 1' 'Amount')
A	OHDDFT	3	0	TEXT('Tow Device 1 Default')
A				COLHDG('Tow' 'Device 1' 'Default')
A	OHDLSP	1		TEXT('Tow Device 1 Special')
A				COLHDG('Tow' 'Device 1' 'Special')
A	OHDT C2	3		TEXT('Tow Device 2 Code')
A				COLHDG('Tow' 'Device 2' 'Code')
A	OH DOL2	4	0	TEXT('Tow Device 2 Amount')
A				COLHDG('Tow' 'Device 2' 'Amount')
A	OHDDF2	3	0	TEXT('Tow Device 2 Default')
A				COLHDG('Tow' 'Device 2' 'Default')
A	OH DLS2	1		TEXT('Tow Device 2 Special')
A				COLHDG('Tow' 'Device 2' 'Special')
A	OHDT C3	3		TEXT('Tow Device 3 Code')
A				COLHDG('Tow' 'Device 3' 'Code')
A	OH DOL3	4	0	TEXT('Tow Device 3 Amount')
A				COLHDG('Tow' 'Device 3' 'Amount')
A	OHDDF3	3	0	TEXT('Tow Device 3 Default')
A				COLHDG('Tow' 'Device 3' 'Default')
A	OH DLS3	1		TEXT('Tow Device 3 Special')
A				COLHDG('Tow' 'Device 3' 'Special')
A	OH DINA	13	0	TEXT('Inactive Date/Time')
A				COLHDG('Inactive' 'Date/Time')
A*	** Extra Fields **			
A*				
A	OH D1A1	1		TEXT('Extra Field 1 - Alpha 1')
A				COLHDG('Xtral' '1 A')
A	OH D2A1	1		TEXT('Extra Field 2 - Alpha 1')

A			COLHDG('Area2' '1 A')
A	OHD3A8	8	TEXT('Extra Field 3 - Alpha 8')
A			COLHDG('Extra 3' '8 A')
A	OHD4A8	8	TEXT('Extra Field 4 - Alpha 8')
A			COLHDG('Extra 4' '8 A')
A	OHD570	7 0	TEXT('Extra Field 5 - Packed 7.0')
A			COLHDG('Extra 5' '7.0 P')
A	OHD670	7 0	EDTCDE(K)
A			TEXT('Extra Field 6 - Packed 7.0')
A			COLHDG('Extra 6' '7.0 P')
A	OHD772	7 2	EDTCDE(K)
A			TEXT('Extra Field 7 - Packed 7.2')
A			COLHDG('Extra 7' '7.2 P')
A	OHD872	7 2	EDTCDE(K)
A			TEXT('Extra Field 8 - Packed 7.2')
A			COLHDG('Extra 8' '7.2 P')
A	OHD972	7 2	EDTCDE(K)
A			TEXT('Extra Field 9 - Packed 7.2')
A			COLHDG('Extra 9' '7.2 P')
A*			EDTCDE(K)
A*	** Record History **		
A	OHD EDT	7 0	TEXT('Entered yy/mm/dd')
A			COLHDG('Entered' 'yy/mm/dd')
A	OHD EBY	3	EDTCDE(Y)
A			TEXT('Entered By Initials')
A	OHD CDT	7 0	COLHDG('Entd' 'By')
A			TEXT('Last Change yy/mm/dd')
A			COLHDG('Last' 'Change' 'yy/mm/dd')
A	OHD CBY	3	EDTCDE(Y)
A			TEXT('Last Change By Initials')
A	OHD OWN	4	COLHDG('Last' 'Chg.' 'By')
A			TEXT('Owning Machine')
A	OHD OWN A	4	COLHDG('Owning' 'Machine')
A			TEXT('Owning Area Number')
A*	OHD OWN D	4	COLHDG('Owning' 'Area' 'No.')
A*			TEXT('Owning District Number')
A*	OHD OWN L	2	COLHDG('Owning' 'District' 'No.')
A*			TEXT('Owning Location Number')
DKEZ A***	OHD A PRC	5 2	COLHDG('Owning' 'Location' 'No.')
DKEZ A***			TEXT('Adjustment Percent')
A	OHD CRAT	5 0	COLHDG('Adjustment' 'Percent')
A			TEXT('Competitive Rate')
A	OHD COM2	20A	COLHDG('Competitive' 'Rate')
A*			TEXT('More Comments')
A			COLHDG('More' 'Comments')
A	K OHD OSC		
A	K OHD ISC		
A	K OHD CDT		
A	K OHD INA		



```

A*      Title:  T1WTV
A*
A*      Application Number:  T1W.00.XX
A*  * * * * *
A*
A*      Function:  T1W TOWABILITY VEHICLE TOWABLE INDICATOR AND COMMENT FILE
A*
A*      Written by:  TIM CUNNIUS 01/17/95
A*
A*      ***** IMPORTANT NOTE *****
A*      ANY CHANGES MADE TO THIS FILE MUST ALSO BE MADE TO REXTVVSF.
A*
Y2  *Changed by:MIKE KERSIC
Y2  * YEAR 2000 COMPLIANCE PROJECT #G752 Date:07/07/98
Y2  * NO CHANGES NEEDED, FILE IS YEAR 2000 COMPLIANT PHASE 1 COMPLETE
A*  * * * * *
A*
A
A      R RT1WTVI
A
A      UNIQUE
A      TEXT('Towable Vehilce Indicator')
A
A      ---- KEY FIELDS ----
A
A      TIYEAR      4      TEXT('Year')
A      COLHDG('Year')
A      TIMAKE      15     TEXT('Make')
A      COLHDG('Make')
A      TIMODL      35     TEXT('Model')
A      COLHDG('Model')
A      TITDV       3      TEXT('Tow Vehilce')
A      COLHDG('Tow' 'Vehicle')
A
A
A      ---- DESCRIPTIVE FIELDS ----
A
A      TITIND      2      TEXT('Towable Indicator')
A      COLHDG('Towable' 'Indicator')
A      TICOMM      99     TEXT('Comments')
A      COLHDG('Comments')
A
A
A      ----- History Information. -----
A
A      TIENDT      7  0    TEXT('Entered Date - cyyymmdd')
A      COLHDG('Entered' 'Date' 'yy/mm/dd')
A      EDTCDE(Y)
A      TIENIN      3      TEXT('Entered by Initials')
A      COLHDG('Entered' 'By' 'Init')
A      TILCDT      7  0    TEXT('Last Change Date - cyyymmdd')
A      COLHDG('Last Chg' 'Date' 'yy/mm/dd')
A      EDTCDE(Y)
A      TILCIN      3      TEXT('Last Changed by Initials')
A      COLHDG('Last' 'Chg.' 'Init')
A      TIOWNR      4      TEXT('Record Owner')
A      COLHDG('Rcd' 'Owner')
A
A
A      K TIYEAR
A      K TIMAKE
A      K TIMODL
A      K TITDV

```

FIG. 30

DATA BASE UTILITY (DBU)

```
Record Length . . :
File Access . . : Keyed.
Record Number . . :
```

Year	<u>1972</u>
Make	<u>A.C.</u>
Model	<u>428 - ALL MODELS -</u>
Tow Vehilce	<u>CC</u>
Towable Indicator	<u>        </u>
Comments	<u>6.7</u>

Entered Date - cyyymmdd	<u>950515</u>
Entered by Initials	<u>MIS</u>
Last Change Date - cyyymm	<u>950515</u>
Last Changed by Initials	<u>MIS</u>
Record Owner	<u>0250</u>

COPYRIGHT (C)

F2=Nondisplay keys      F3=Exit  
F6=Set key                F10=Action  
1998 PRODATA COMPUTER SERVICES, INC.

Bottom.  
F4=List fields  
F24=More keys

[illegible]

FIG. 31A

File . . . : T1WTVSF  
Library . . : CORP  
Page# . . . : 1 of 2  
Control . . . : \_\_\_\_\_

# DATA BASE UTILITY (DBU)

Member . . . : T2WTVSF  
Format . . . : RT1WTVS  
Mode . . . : Display

Record Length . . :  
File Access . . . :  
Record Number . . . :

Keyed

Year 1972  
Make A.C.  
Model 428 - ALL MODELS -  
Width 67.0  
Weight 3155  
Drive R  
Tire Size 15  
Tire Size 000  
Extra Numeric 3.0 \_\_\_\_\_  
Extra Numeric 5.0 \_\_\_\_\_  
Extra Character 10 8.15-15  
Extra Character 1 \_\_\_\_\_  
Extra Character 1 \_\_\_\_\_

F1=Help  
F5=Refresh

F2=Nondisplay keys  
F6=Set key

F3=Exit  
F10=Action

More...  
F4=List fields  
F24=More keys

DBU 5.0 COPYRIGHT (C) 1998 PRODATA COMPUTER SERVICES, INC.

FIG. 31B

DATA BASE UTILITY (DBU)

```
Member . . . : T2WTVSF
Format . . . : RT1WTVS
Mode . . . : Display
```

```
Record Length . . :  
File Access . . : Keyed  
Record Number . . :
```

Entered Date - cyyymmdd	<u>950515</u>
Entered by Initials	<u>MIS</u>
Last Change Date - cyyymm	<u>950515</u>
Last Changed by Initials	<u>MIS</u>
Record Owner	<u>0250</u>

F1=Help  
F5=Refresh

F2=Nondisplay keys  
F6=Set key

F3=Exit  
F10=Action

Bottom  
F4=List fields  
F24=More keys

1910	1911	1912	1913	1914	1915	1916	1917	1918	1919	1920	1921	1922	1923	1924	1925	1926	1927	1928	1929	1930	1931	1932	1933	1934	1935	1936	1937	1938	1939	1940	1941	1942	1943	1944	1945	1946	1947	1948	1949	1950	1951	1952	1953	1954	1955	1956	1957	1958	1959	1960	1961	1962	1963	1964	1965	1966	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100	2101	2102	2103	2104	2105	2106	2107	2108	2109	2110	2111	2112	2113	2114	2115	2116	2117	2118	2119	2120	2121	2122	2123	2124	2125	2126	2127	2128	2129	2130	2131	2132	2133	2134	2135	2136	2137	2138	2139	2140	2141	2142	2143	2144	2145	2146	2147	2148	2149	2150	2151	2152	2153	2154	2155	2156	2157	2158	2159	2160	2161	2162	2163	2164	2165	2166	2167	2168	2169	2170	2171	2172	2173	2174	2175	2176	2177	2178	2179	2180	2181	2182	2183	2184	2185	2186	2187	2188	2189	2190	2191	2192	2193	2194	2195	2196	2197	2198	2199	2200	2201	2202	2203	2204	2205	2206	2207	2208	2209	2210	2211	2212	2213	2214	2215	2216	2217	2218	2219	2220	2221	2222	2223	2224	2225	2226	2227	2228	2229	2230	2231	2232	2233	2234	2235	2236	2237	2238	2239	2240	2241	2242	2243	2244	2245	2246	2247	2248	2249	2250	2251	2252	2253	2254	2255	2256	2257	2258	2259	2260	2261	2262	2263	2264	2265	2266	2267	2268	2269	2270	2271	2272	2273	2274	2275	2276	2277	2278	2279	2280	2281	2282	2283	2284	2285	2286	2287	2288	2289	2290	2291	2292	2293	2294	2295	2296	2297	2298	2299	2300	2301	2302	2303	2304	2305	2306	2307	2308	2309	2310	2311	2312	2313	2314	2315	2316	2317	2318</
------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	------	--------

FIG. 3.1 C

Record Number :

9 = Wheelbase too long.

**F24=More keys**

FIG. 32

```

A* * * * *
A*
A* Function: Internet Retail Web Quotes
A*
A* Author: Mike Kersic August 1999
A*
A* * * * *
A*
A* YEAR 2000 COMPLIANCE PROJECT #G752 PHASE I COMPLETE *
A* WQPDAT (pickup date) is date entered by user on web form.
A* WQDDAT (dropoff date) is system calculated and put in format
A* to be displayed to user on web site.
A* Program takes date and converts for Y2K for proper handling.
A R RWEBQUO TEXT('Web Quote Data')
A WQID 20 TEXT('Unique Session ID')
A COLHDG('Unique' 'Session' 'ID')
A WQFDST 4 ALIAS(UNIQUE_SESSION_ID)
A TEXT('From Dist')
A COLHDG('From' 'Dist')
A WQFLOC 2 ALIAS(FROM_DIST)
A TEXT('From Loc')
A COLHDG('From' 'Loc')
A WQTDST 4 ALIAS(FROM_LOC)
A TEXT('To Dist')
A COLHDG('To' 'Dist')
A WQTLOC 2 ALIAS(TO_DIST)
A TEXT('To Loc')
A COLHDG('To' 'Loc')
A WQPDAT 6 ALIAS(TO_LOC)
A TEXT('Pickup Date')
A COLHDG('Pickup' 'Date')
A WQDAYS 3 0 ALIAS(PICKUP_DATE)
A TEXT('Days Available')
A COLHDG('Days' 'Available')
A WQRATA 4 0 ALIAS(DAYS_AVAILABLE)
A TEXT('Rate A')
A COLHDG('Rate A')
A WQRATB 4 0 ALIAS(RATE_A)
A TEXT('Rate B')
A COLHDG('Rate B')
A WQRATC 4 0 ALIAS(RATE_B)
A TEXT('Rate C')
A COLHDG('Rate C')
A WQRATD 4 0 ALIAS(RATE_C)
A TEXT('Rate D')
A COLHDG('Rate D')
A WQRATE 4 0 ALIAS(RATE_D)
A TEXT('Rate E')
A COLHDG('Rate E')
A WQLDW 5 0 ALIAS(RATE_E)
A TEXT('LDW')
A COLHDG('LDW')
A WQPAI 5 0 ALIAS(LDW)
A TEXT('PAI')
A COLHDG('PAI')
A WQTDS 4 0 ALIAS(PAI)
A TEXT('Tow Dolly')
A COLHDG('Tow' 'Dolly')
A WQCC 4 0 ALIAS(TOW_DOLLY)
A TEXT('Car Carrier')
A COLHDG('Car' 'Carrier')

```

FIG. 33A



File . . . : WEBQUOTF  
Library . . : CORP  
Page# . . . : 1 of 2  
Control . . . : \_\_\_\_\_

DATA BASE UTILITY (DBU)  
Member . . . : WEBQUOTF  
Format . . . : RWEBQUO  
Mode . . . : Display

Record Length . . :  
File Access . . . : Arr  
Record Number . . : 14

Unique Session ID 20141312091999066610  
From Dist 0666  
From Loc 10  
To Dist 0512  
To Loc 10  
Pickup Date 121099  
Days Available 2  
Rate A 189  
Rate B 199  
Rate C 259  
Rate D 269  
Rate E         
LDW 36

F1=Help  
F5=Refresh

F2=Nondisplay keys F3=Exit  
F6=Set key F10=Action

More.  
F4=List fields  
F24=More keys

FIG. 34A



```
DATA BASE UTILITY (DBU)
Member . . : WEBQUOTE
Format . . : RWEBQUO
Mode . . . : Display
```

```
Record Length . . :
File Access . . : Arranged
Record Number . . :
```

PAI	<u>12</u>
Tow Dolly	<u>80</u>
Car Carrier	<u>150</u>
Other Tow Device	<u>80</u>
Dropoff Date	<u>121299</u>
Taxable Subtotal	<u>.00</u>
Taxable Pct	<u>8.000</u>
Estimated Tax	<u>4.00</u>
Boxes	<u>49.95</u>
Furniture Pads	<u>15.00</u>
Hand Trucks	<u>20.00</u>

F1=Help  
F5=Refresh

F2=Nondisplay keys  
F6=Set key

F3=Exit  
F10=Action

Bottom  
F4=List fields  
F24=More keys

Year	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100
1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100	

FI 6. 34 B

```

A* * * * *
A*
A* Function: Web Rental Rates for Accessories
A*
A* Author: Mike Kersic August 1999
A*
A* * * * *
A*
A* YEAR 2000 COMPLIANCE PROJECT #G752 PHASE I COMPLETE *
A*
A* R RWEBACC TEXT('Web Accessories')
A* WAITEM 10 TEXT('Accessory Item')
A* COLHDG('Item')
A* WACOST 7 2 ALIAS(ITEM)
A* TEXT('Cost')
A* COLHDG('Cost')
A* ALIAS(COST)
A* K WAITEM

```

FIG. 35

```
File . . . : WEBACCF      Member . . : WEBACCF      Record Length . :
Library . : CORP          Format . . : RWEBACC      File Access . . : Keyed
Mode . . . : Display      Record Number . :
```

Record#	1 Accessory Item	2 Cost
1	<u>BOXES</u>	<u>49.95</u>
2	<u>FURNPADS</u>	<u>15.00</u>
3	<u>HANDTRUCK</u>	<u>20.00</u>

**F24=More keys**

Year	1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100
1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100	

FI 6.36

A\* Title: Application Number:  
A\*  
A\* \* \* \* \*  
A\*  
A\* Function: One Way Reservations From Internet Site.  
A\*  
A\* Author: Mike Kersic 08/09/99  
A\*

Y2 \*\*\*\*\*  
Y2 \*Changed by:MIKE KERSIC \*Date:07/02/98 \*  
Y2 \* YEAR 2000 COMPLIANCE PROJECT #G752 PHASE I COMPLETE \*  
Y2 \*\*\*\*\*

A UNIQUE  
A R RT1WRSC TEXT('1 Way Reservation Internet  
A\*  
A\* \*\* Key Fields \*\*  
A\*  
A RCID 20 TEXT('Customer ID')  
A COLHDG('Customer ID')  
A ALIAS(UNIQUE\_ID)  
A RCKDTE 8 TEXT('Date Entered-yyyyymmdd')  
A COLHDG('Key dtc' 'yyyyymmdd')  
A ALIAS(DATE\_ENTERED)  
A RCKTIM 8 TEXT('Time Entered-hh:mm:ss')  
A COLHDG('Key dtc' 'hh:mm:ss')  
A ALIAS(TIME\_ENTERED)  
A\*  
A\* \*\* Customer Info \*\*  
A\*  
A RCFNAM 40 TEXT('First Name')  
A COLHDG('First Name')  
A ALIAS(FIRST\_NAME)  
A RCLNAM 40 TEXT('Last Name')  
A COLHDG('Last Name')  
A ALIAS(LAST\_NAME)  
A RCCAD1 40 TEXT('Address Line 1')  
A COLHDG('Address Line 1')  
A ALIAS(ADDRESS\_1)  
A RCCAD2 40 TEXT('Address Line 2')  
A COLHDG('Address Line 2')  
A ALIAS(ADDRESS\_2)  
A RCCCTY 40 TEXT('City Name')  
A COLHDG('City Name')  
A ALIAS(CITY)  
A RCCST 2 TEXT('State')  
A COLHDG('State')  
A ALIAS(STATE)  
A RCCZIP 10 TEXT('Zip Code')  
A COLHDG('Zip Code')  
A ALIAS(ZIP)  
A RCPHNA 3 TEXT('Area Code')  
A COLHDG('Area' 'Code')  
A ALIAS(AREA\_CODE)  
A RCPHNE 3 TEXT('Exchange')  
A COLHDG('Exchange')  
A ALIAS(EXCHANGE)  
A RCPHNP 4 TEXT('Phone')  
A COLHDG('Phone')  
A ALIAS(PHONE)  
A RCEMAIL 35 TEXT('EMail Address')  
A COLHDG('EMail' 'Address')

FIG. 37A

# ALIAS (EMAIL)

## \*\* Moving From Info \*\*

RCFCTY	40	TEXT('Moving From City')
		COLHDG('Moving From City')
		ALIAS(FROM_CITY)
RCFST	2	TEXT('Moving From State')
		COLHDG('Frm' 'Ste')
		ALIAS(FROM_STATE)

## \*\* Moving To Info \*\*

RCTCTY	40	TEXT('Moving To City')
		COLHDG('Moving To City')
		ALIAS(TO_CITY)
RCTST	2	TEXT('Moving To State')
		COLHDG('To' 'Ste')
		ALIAS(TO_STATE)

## \*\* Detail Info \*\*

RCVHSZ	6	TEXT('Vehicle size desired')
		COLHDG('Veh' 'Size')
		ALIAS(VEH_SIZE)
RCPKUM	2	TEXT('Month of Pick Up')
		COLHDG('Pick Up' 'Month')
		ALIAS(PU_MONTH)
RCPKUD	2	TEXT('Day of Pick Up')
		COLHDG('Pick Up' 'Day')
		ALIAS(PU_DAY)
RCPKUY	4	TEXT('Year of Pick Up')
		COLHDG('Pick Up' 'Year')
		ALIAS(PU_YEAR)
RCPYTP	20	TEXT('Type of Payment
		Cash
		American Express
		Discover
		Master Card
		Visa')
		COLHDG('Payment Method')
		ALIAS(PAY_TYPE)
RCCRE#	20	TEXT('Credit Card Number')
		COLHDG('Credit Card Number')
		ALIAS(CC_NUMBER)
RCCREN	40	TEXT('Name on Credit Card')
		COLHDG('Name on Credit Card')
		ALIAS(CC_NAME)
RCCREM	2	TEXT('Credit Card Expiration Month')
		COLHDG('Exp' 'Month')
		ALIAS(CC_EXP_MONTH)
RCCREY	4	TEXT('Credit Card Expiration Year')
		COLHDG('Exp' 'Year')
		ALIAS(CC_EXP_YEAR)
RCYEAR	4	TEXT('Year of Car')
		COLHDG('Year' 'of Car')
		ALIAS(CAR_YEAR)
RCMAKE	15	TEXT('Make of Car')
		COLHDG('Make' 'of Car')
		ALIAS(CAR_MAKE)
RCMODL	35	TEXT('Model of Car')
		COLHDG('Model' 'of Car')
		ALIAS(CAR_MODEL)

```

* Furniture Pads (yes/no; quantity; amount each)
A      RCFPDI      3      TEXT('Furn Pads Indic.')
A      COLHDG('Frn Pads' 'y/n')
A      ALIAS(FPADS_Y_N)
A      RCNFPD      3      TEXT('No of Furn Pads')
A      COLHDG('No of' 'Frn Pads')
A      ALIAS(FPADS_QTY)
A      RCFPAM      7      TEXT('Furniture Pad Amt')
A      COLHDG('Frn Pad' 'Amt')
A      ALIAS(FPADS_AMT)
* Hand Truck (yes/no; amount each)
A      RCHTKI      3      TEXT('Hand Trk Indic.')
A      COLHDG('Hand Trk' 'y/n')
A      ALIAS(HTRK_Y_N)
A      RCHNTK      7      TEXT('Hand truck Amount')
A      COLHDG('Hnd' 'truck')
A      ALIAS(HTRK_AMT)
* Moving Kit (yes/no; amount each)
A      RCBOXI      3      TEXT('Boxes Indic.')
A      COLHDG('Boxes' 'y/n')
A      ALIAS(BOX_Y_N)
A      RCBOXA      7      TEXT('Boxes Amount')
A      COLHDG('Boxes' 'Amount')
A      ALIAS(BOX_AMT)
A*
A*      ** H.P District/Agent Info **
A*
A      RCFDST      4      TEXT('From District')
A      COLHDG('From' 'Dist')
A      ALIAS(FROM_DIST)
A      RCFLOC      2      TEXT('From Agent Location')
A      COLHDG('Frm' 'Agt' 'Loc')
A      ALIAS(FROM_LOC)
A      RCTDST      4      TEXT('To District')
A      COLHDG('To' 'Dist')
A      ALIAS(TO_DIST)
A      RCTLOC      2      TEXT('To Agent Location')
A      COLHDG('To' 'Agt' 'Loc')
A      ALIAS(TO_LOC)
A*
A*      ** Original Rate Info **
A*
A      RCODEAY      3      TEXT('Original Days Included')
A      COLHDG('Org' 'Days' 'Incl')
A      ALIAS(DAYS_INCL)
A      RCOAAM      4      TEXT('Original Class A Amount')
A      COLHDG('Org Cls' 'A Amt')
A      ALIAS(CLASS_A_AMT)
A      RCOBAM      4      TEXT('Original Class B Amount')
A      COLHDG('Org Cls' 'B Amt')
A      ALIAS(CLASS_B_AMT)
A      RCOCAM      4      TEXT('Original Class C Amount')
A      COLHDG('Org Cls' 'C Amt')
A      ALIAS(CLASS_C_AMT)
A      RCODAM      4      TEXT('Original Class D Amount')
A      COLHDG('Org Cls' 'D Amt')
A      ALIAS(CLASS_D_AMT)
A      RCOEAM      4      TEXT('Original Class E Amount')
A      COLHDG('Org Cls' 'E Amt')
A      ALIAS(CLASS_E_AMT)
A      RCLDWI      3      TEXT('LDW y/n')

```

A			COLHDG('LDW' 'y/n')
A			ALIAS(LDW_Y_N)
A	RCOLDW	5	TEXT('Original LDW Amount')
A			COLHDG('Org' 'LDW')
A			ALIAS(LDW_AMT)
A	RCPAII	3	TEXT('PAI y/n')
A			COLHDG('PAI' 'y/n')
A			ALIAS(PAI_Y_N)
A	RCOPAI	5	TEXT('Original PAI Amount')
A			COLHDG('Org' 'PAI')
A			ALIAS(PAI_AMT)
A	RCCARI	10	TEXT('Car Carrier')
A			COLHDG('Car' 'Carrier')
A			ALIAS(CAR_CARRIER)
A	RCOCIN	4	TEXT('Orig Car Carrier Ins Amount')
A			COLHDG('Org. Car' 'Carrier Ins')
A			ALIAS(CC_AMT)
A	RCTOWI	10	TEXT('Tow Dolly')
A			COLHDG('Tow' 'Dolly')
A			ALIAS(TOW_DOLLY)
A	RCOTOW	4	TEXT('Original Tow Device Amount')
A			COLHDG('Org' 'Tow' 'Device')
A			ALIAS(TD_AMT)
A	RCESTX	7	TEXT('Estimated Rental Tax')
A			COLHDG('Est' 'Rental' 'Tax')
A			ALIAS(EST_TAX)
A*	** Discount Information **		
A*			
A*			
A	RCAAA	3	TEXT('AAA y/n')
A			COLHDG('AAA' 'y/n')
A			ALIAS(AAA)
A	RCAARP	3	TEXT('AARP y/n')
A			COLHDG('AARP' 'y/n')
A			ALIAS(AARP)
A	RCMILI	3	TEXT('Military y/n')
A			COLHDG('Military' 'y/n')
A			ALIAS(MIL)
A	RCSTUD	3	TEXT('Student y/n')
A			COLHDG('Student' 'y/n')
A			ALIAS(STU)
A	RCDI10	8	TEXT('Discount 10%')
A			COLHDG('Discount' '10%')
A			ALIAS(DISC_AMT_10)
A	RCDI12	8	TEXT('Discount 12%')
A			COLHDG('Discount' '12%')
A			ALIAS(DISC_AMT_12)
A	RCTOT	8	TEXT('Total')
A			COLHDG('Total')
A			ALIAS(TOTAL)
A*	** Booked & Cancellation Information **		
A*			
A*			
A	RCBODT	7	TEXT('Booked Date')
A			COLHDG('Booked' 'yy/mm/dd')
A			ALIAS(BOOKED_DATE)
A	RCBOTM	8	TEXT('Booked Time')
A			COLHDG('Booked' 'Time')
A			ALIAS(BOOKED_TIME)
A	RCBOBY	3	TEXT('Booked By Initials')
A			COLHDG('Booked' 'By')

```
K RCKDTE
K RCKTIM
K RCLNAM
```

ALIAS (BOOKED\_INITS)

[illegible]

FIG. 37 E



File . . . : WEBRESVF		DATA BASE UTILITY (DBU)		Member . . : WEBRESVF		Record Length . .	
Library . . : CORP		Format . . : RT1WRSC		File Access . .		Key	
Page# . . . : 1 of 6		Mode . . . : Display		Record Number . .			
Control . . .							

Customer ID	<u>08245512091999072226</u>
Date Entered-yyyyymmdd	<u>19991209</u>
Time Entered-hh:mm:ss	<u>08:34:39</u>
First Name	<u>Bryan</u>
Last Name	<u>Gayman</u>
Address Line 1	<u>525 Village Blvd. S</u>
Address Line 2	
City Name	<u>Baldwinsville</u>
State	<u>NY</u>
Zip Code	<u>13027</u>
Area Code	<u>315</u>
Exchange	<u>451</u>
Phone	<u>4568</u>

F1=Help  
F5=Refresh

F2=Nondisplay keys  
F6=Set key

F3=Exit  
F10=Action

More...  
F4=List fields  
F24=More keys

FIG. 38A

## Mode . . . : Display

Mode . . . : Display

Record Number . :

More..  
F4=List fields  
F24=More keys

FIG. 38B

File . . . : WEBRESVF  
Library . . : CORP  
Page# . . . : 3 of 6  
Control . . . : \_\_\_\_\_

DATA BASE UTILITY (DBU)

Member . . . : WEBRESVF      Record Length . . :  
Format . . . : RT1WRSC      File Access . . . : Keyed  
Mode . . . : Display      Record Number . . :

Credit Card Expiration Y

Year of Car 1997

Make of Car AUDI

Model of Car A4 QUATTRO - ALL MODELS -

Furn Pads Indic. \_\_\_\_\_

No of Furn Pads \_\_\_\_\_

Furniture Pad Amt 15.00

Hand Trk Indic. \_\_\_\_\_

Hand truck Amount 20.00

Boxes Indic. \_\_\_\_\_

Boxes Amount 49.95

From District 0722

From Agent Location 26

F1=Help  
F5=Refresh

F2=Nondisplay keys  
F6=Set key

F3=Exit  
F10=Action

More...  
F4=List fields  
F24=More keys

FIG. 38C

```
File . . . : WEBRESVF
Library . . : CORP
Page# . . . : 4 of 6
Control . . . : _____
```

```
Member . . : WEBRESVF
Format . . : RT1WRSC
Mode . . . : Display
```

```
Record Length . . :
File Access . . : Keyed
Record Number . . : 47
```

To District	<u>0666</u>
To Agent Location	<u>10</u>
Original Days Included	<u>2</u>
Original Class A Amount	<u>199</u>
Original Class B Amount	<u>229</u>
Original Class C Amount	<u>279</u>
Original Class D Amount	<u>299</u>
Original Class E Amount	<u>0</u>
LDW y/n	<u>yes</u>
Original LDW Amount	<u>30</u>
PAI y/n	<u></u>
Original PAI Amount	<u>12</u>
Car Carrier	<u></u>

F1=Help  
F5=Refresh

```
F2=Nondisplay keys
F6=Set key
```

F3=Exit  
F10=Action

More..

F4=List fields

F24=More keys

[illegible]

FIG. 38D

```
File . . . : WEBRESVF
Library . : CORP
Page# . . . : 5 of 6
Control . . .
```

```
Member . . : WEBRESVF
Format . . : RT1WRSC
Mode . . . : Display
```

```
Record Length . . :
File Access . . : Keyed
Record Number . . :
```

Orig Car Carrier Ins Amo	<u>80</u>
Tow Dolly	<u>towdolly</u>
Original Tow Device Amou	<u>60</u>
Estimated Rental Tax	<u>22.33</u>
AAA y/n	<u>    </u>
AARP y/n	<u>    </u>
Military y/n	<u>    </u>
Student y/n	<u>    </u>
Discount 10%	<u>28.90</u>
Discount 12%	<u>34.68</u>
Total	<u>341.33</u>
Booked Date	<u>    </u>
Booked Time	<u>    </u>

F1=Help  
F5=Refresh

F2=Nondisplay keys  
F6=Set key

F3=Exit  
F10=Action

More...  
F4=List fields  
F24=More keys

1900	1901	1902	1903	1904	1905	1906	1907	1908	1909	1910	1911	1912	1913	1914	1915	1916	1917	1918	1919	1920	1921	1922	1923	1924	1925	1926	1927	1928	1929	1930	1931	1932	1933	1934	1935	1936	1937	1938	1939	1940	1941	1942	1943	1944	1945	1946	1947	1948	1949	1950	1951	1952	1953	1954	1955	1956	1957	1958	1959	1960	1961	1962	1963	1964	1965	1966	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	1980	1981	1982	1983	1984	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100	2101	2102	2103	2104	2105	2106	2107	2108	2109	2110	2111	2112	2113	2114	2115	2116	2117	2118	2119	2120	2121	2122	2123	2124	2125	2126	2127	2128	2129	2130	2131	2132	2133	2134	2135	2136	2137	2138	2139	2140	2141	2142	2143	2144	2145	2146	2147	2148	2149	2150	2151	2152	2153	2154	2155	2156	2157	2158	2159	2160	2161	2162	2163	2164	2165	2166	2167	2168	2169	2170	2171	2172	2173	2174	2175	2176	2177	2178	2179	2180	2181	2182	2183	2184	2185	2186	2187	2188	2189	2190	2191	2192	2193	2194	2195	2196	2197	2198	2199	2200	2201	2202	2203	2204	2205	2206	2207	2208	2209	2210	2211	2212	2213	2214	2215	2216	2217	2218	2219	2220	2221	2222	2223	2224	2225	2226	2227	2228	2229	2230	2231	2232	2233	2234	2235	2236	2237	2238	2239	2240	2241	2242	2243	2244	2245	2246	2247	2248	2249	2250	2251	2252	2253	2254	2255	2256	2257	2258	2259	2260	2261	2262	2263	2264	2265	2266	2267	2268	2269	2270	2271	2272	2273	2274	2275	2276	2277	2278	2279	2280	2281	2282	2283	2284	2285	2286	2287	2288	2289	2290	2291	2292	2293	2294	2295	2296	2297	2298	2299	2300	2301	2302	2303	2304	2305	2306	2307	2308</
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FIG. 38E

DATA BASE UTILITY (DBU)

File . . . . :	WEBRESVF	Member . . . :	WEBRESVF	Record Length . . :	
Library . . . :	CORP	Format . . . :	RT1WRSC	File Access . . . :	Keye.
Page# . . . . :	6 of 6	Mode . . . . :	Display	Record Number . . :	
Control . . . . :					

Booked By Initials \_\_\_\_\_

F1=Help  
F5=Refresh

F2=Nondisplay keys  
F6=Set key

F3=Exit  
F10=Action

Bottom  
F4=List fields  
F24=More keys

FIG. 38F